

After filing

Acknowledgement Page

Q1. What should I do if I have left the Consolidated Statement without printing?

A1. You may retrieve the consolidated statement from the "View Form IR21 Status" page.

Q2. What should I do if I have left the Acknowledgement page without printing?

A2. You may retrieve the acknowledgement page from View Tax Clearance Notices/ Letters.

Q3. What should I do if I have clicked on the <Submit> button but did not see an Acknowledgement Page?

A3. You may check your submission against the "View Form IR21 Status" page. For successful submission, the status will be updated as "In Process". You may click on the triangle icon to check whether there is an acknowledgement number for the record selected. If there is no acknowledgement number, it means that the submission of Form IR21 has not been successful. You may either

- retrieve your draft to continue e-Filing; or
- proceed to re-file if there is no draft record created.

Additional Documents

Q4. Do I need to submit a paper Form IR21 after I have e-Filed?

A4. No, e-Filed Form IR21 is a valid submission. You do not need to follow up with a paper submission.

Q5. Do I need to submit any supporting documents?

A5. If you e-File, the Acknowledgement page will display the required documents that you need to submit. Otherwise, supporting document is not required.

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